United States Postal Service®

INDUSTRYALERT

October 5, 2022

Mailer Scorecard Issues

The USPS is aware of a display issue impacting the Seamless tab of the Mailer Scorecard. This is a display only issue that impacts the error counts being displayed for Nesting (MPE) and DPV. These metrics may display inflated error counts and could be highlighted as reporting over the thresholds. The actual error counts are reporting correctly in the drills to the error details. We are planning to have this display issue resolved with a fix being deployed on Sunday 10/9.

The issue being experienced by some users of an inability to scroll on the summary page of the Mailer Scorecard can be resolved by ensuring you are generating the Scorecard using the latest versions of your internet browser. The current versions of Chrome and Microsoft Edge are listed below.

- Chrome - Version 106.0.5249.91 (Official Build) (32-bit)
- Microsoft Edge - Version 106.0.1370.34 (Official build) (64-bit)

We apologize for any inconvenience

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